

QUALITY POLICY STATEMENT

It is the policy and commitment of the director and staff of Sound Interiors Limited to provide its customers with a high quality service to maintain and ensure the highest levels of customer satisfaction.

Graham Flynn, the Managing Director of Sound Interiors Limited, will make available adequate resources for the implementation and monitoring of the Quality Policy and holds overall and final responsibility for quality.

In order to supply our customers with the products and services they require we have developed a Quality Management System that satisfies the requirements of ISO 9001:2015.

To satisfy customer and clients needs; Sound Interiors achieves this by a continuous process of quality improvement including commitments to comply with statutory and regulatory requirements, listening to our customers needs and expectations by way of partnering with our supply chain which enables us to enhance our competitive edge through new technologies, value engineering and competitive advantage.

We are committed to the involvement of all our staff in implementing and continually improving the effectiveness of this system and will provide the personnel and resources to ensure that the importance of meeting and exceeding customer requirements is communicated and understood throughout our organisation.

Excellent communication with our suppliers and distributors enables us to establish long term working relationships and adjust to the changing requirements of our customers.

Furthermore, we will establish, monitor and review quality objectives on a regular basis in order to foster continual improvement in all our activities. This policy will be reviewed for continuing suitability and effectiveness at Management Reviews and as required an appropriate.

This policy will be available to any interested parties and is published on our website. Please also be aware that Quality Management forms part of our Integrated Management System which conforms to ISO 14001 (Environmental Management) and OHSAS 18001 (Health & Safety) as well as ISO 9001.

Signed:



(Managing Director)

Date: May 2020

Review Date: May 2021